



Elizabeth Courtauld  
Partnership

# North Chelmsford NHS Healthcare Centre

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## Friends and Family Test Results – January 2019

In January, 100% of patients stated they would be either likely or extremely likely to recommend North Chelmsford Healthcare Centre to friends and family.

Here is a selection of comments made by patients.

Very impressed  
with the service.

Always a good service  
and professional.

Fantastic service!

Easy to get an  
appointment. Friendly,  
efficient staff.

Friendly staff, can  
usually get an  
appointment easily.

Friendly staff,  
excellent clinicians.  
Very happy!

To complete the NHS Friends and Family Test, please ask at  
Reception. Thank you.

[nchc.gpsurgery.net](http://nchc.gpsurgery.net)