



Elizabeth Courtauld
Partnership

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Friends and Family Test Results – March 2019

In March, 90.9% of patients stated they would be either likely or extremely likely to recommend North Chelmsford Healthcare Centre to friends and family.

Here is a selection of comments made by patients.

Friendly, helpful
receptionist

Quick and helpful

Very efficient staff and
happy with service.

Can always get
appointment, happy
open at weekends

Good location. Easy
online booking.
Appointments on time.

First visit couldn't have
gone smoother. Booked
on the day, saw doctor
and done all very quickly

To complete the NHS Friends and Family Test, please ask at
Reception. Thank you.

www.nchc.gpsurgery.net