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## Friends and Family Test Results – May 2019

In May, 100% of patients stated they would be either likely or extremely likely to recommend North Chelmsford Healthcare Centre to friends and family.

Here is a selection of comments made by patients.

Staff are always really friendly and helpful, and always do their best to find appointments. Fantastic with children and we are really appreciative of the extended hours.

This surgery is the best we have ever belonged to and we are 77 and 67 years old so we have quite a bit of experience! Doctors, receptionists and nurses are excellent!

Good customer service. Polite and helpful.

Lovely surgery. Close to home. Wonderful doctors - always put my mind at ease.

The Nurse was fantastic when my baby had her vaccines. Very quick and stress-free. I felt fully informed throughout the appointment.

To complete the NHS Friends and Family Test or to sign up to SystemOnline, please ask at Reception. Thank you.

[www.nchc.gpsurgery.net](http://www.nchc.gpsurgery.net)