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Partnership

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Friends and Family Test Results – July 2019

In July, 100% of patients stated they would be either likely or extremely likely to recommend North Chelmsford Healthcare Centre to friends and family.

Here is a selection of comments made by patients.

Everyone is very friendly and helpful with my enquiry. Very happy. Thanking you all at the surgery.

Lovely friendly receptionist and nurse. Clean and welcoming. Barely had to wait for my appointment. At previous surgeries I've waited aged.

Quick with appointments – open late.

Always great staff and easy to get an appointment. Friendly staff.

Easy to book an appointment. Friendly staff. Short waiting times when contacting reception.

To complete the NHS Friends and Family Test or to sign up to SystemOnline, please ask at Reception. Thank you.

www.nchc.gpsurgery.net