

Friends and Family Test Results – October – December 2019

Between October and December 2019, 100% of patients stated they would be extremely likely to recommend North Chelmsford Healthcare Centre to friends and family. Here is a selection of comments made by patients.

Pleasant staff. (X) has always helped me or given sound advice for any questions I may have.

Incredibly helpful, seen me even when late! Easy to get appointments! Thank you so much!

I found Dr (X) very kind and understanding – gave me positivity.

Accommodating and helpful with organising appointments. Very helpful.

Professional, efficient and very thorough! Everyone is so lovely too. Thank you for all that you have done for me and my family

Appointment was pre-booked, allowing an earlier consultation. Follow up care was excellent.

To complete the NHS Friends and Family Test, please ask at Reception. Thank you.