

Friends and Family Test Results – January 2020

In January 2020, 86% of patients stated they would be extremely likely to recommend North Chelmsford Healthcare Centre to friends and family. Here is a selection of comments made by patients.

Nurse Practitioner (X) is fantastic. Spent time explaining cause and also determined to see patient get well.

Always helpful receptionists; nothing too much problem. Excellent care provided.

Always helpful and friendly.

Dr (X) is the best doctor I've ever seen. She is patient, understanding and kind.

The staff are really helpful. We are really happy with this GP service. Always ready to help.

Always professional and polite.

To complete the NHS Friends and Family Test, please ask at Reception. Thank you.